FIRST DAY® COMPLETE

Ocean County College

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| First Day® Complete is a text book and course material delivery program that ensures students have their required course materials on the first day of class. The cost of these materials is now included in tuition!  **How it works** | | |
| Register for Classes Icon | Tap Website Icon | Book Icon |
| **Register for Classes** | **Verify Your Order** | **Receive Your Textbooks** |
| Upon registering for courses, students will be automatically enrolled into the program. Once you've successfully selected your courses, the bookstore will start preparing your order. | Starting 30 days before the first day of classes, you will receive an email to your Ocean County College account to verify your class schedule and enter your shipping information. | An email notification will be sent when your order ships. Your digital materials will be delivered for your course(s) to our Learning Management System, Canvas. |
| **- - -Frequently Asked Questions- - -** | | |

**Which students have access to First Day® Complete?**

The program is available to all students registered for Ocean County College courses. It does not include Kean Ocean or Continuing Education classes.

**What is included in the program?**

The program provides all required textbooks, lab manuals, access codes and digital textbooks.

**What is excluded from the program?**

The program does not include consumables that cannot be returned and reused such as lab goggles, lab paq, dissection kits, calculators, and uniforms.

**How do I enroll in the program?**

All eligible students will be automatically enrolled in the First Day® Complete Program.

**How do I pay for this program?**

This program is built into your cost of tuition, there are no additional fees to pay.

**Can I use my Financial Aid to pay for other materials I need from the bookstore?**

Absolutely. If you have funds available they can be used in the bookstore or on the website.

**What do I do with my printed textbooks at the end of the semester?**

All PRINTED textbooks are *rentals* and must be returned to the bookstore at the end of the semester in good condition.

**When are my printed textbooks due back to the bookstore?**

The deadline to return all textbooks is the last day of finals. Students will receive email reminders about the rental deadline to their student email address.

**Can I buy my rented textbook?**

Yes, the program provides the option to purchase textbooks at a reduced rate during the return period.

**What happens if I do not return the textbooks by the due date?**

The bookstore will report any non-returned product to the college who will charge your student account for replacement and late fees.

**Do I need to return textbooks if they are for a continuation course?**

Yes, you will still be required to return continuation course textbooks. You will be issued the same title for the next semester of the continuation course.